

Booking Terms and Conditions

RESERVATION AND DOWNPAYMENT

Reservation is binding for Campeggio del Forte once we receive the deposit of the 30% of the total amount of the stay for Mobile Homes and Apartment. Reservation deposit for bookable pitches is Euro 50,00. The deposit must be paid within 10 days from the Booking Confirmation sent by Campeggio del Forte. All bank costs to be payed by the client. Campeggio del Forte reserves the right to cancel the booking option after that time without receiving any deposit.

BOOKING CONFIRMATION AND BALANCE

Once the deposit is received Campeggio del Forte will send a Voucher confirmation to print out and handle at the arrival.

The balance of the bill must be payed at the arrival. A security deposit of Euro 100,00 cash will be required. It will be returned on your day of departure after checking for absence of damage.

Price includes: hot water, electricity, air-conditioning (only mobile homes), 1 car parking, entrance to swimming pool, animation (if present during the period of your stay), VAT 10%.

Price do not includes: final cleaning (Euro 30,00 for Mobile Homes and one-room Apartments, Euro 35,00 for two-rooms Apartments) and Tourist Tax.

Price do not include bed linen and towels. It is possible to rent them in advance contacting the Reception at least one week prior to the arrival.

The Reception Staff reserves the right to change the number of accommodation, ensuring the customer an accommodation with the same characteristics.

No animals are allowed in Mobile Homes and Apartments.

CHECK IN AND CHECK OUT

Check in for Mobile Homes and Apartments is from 4 p.m. till 10 p.m. and must be vacated by 10 a.m. on departure day.

Arrival/departure can only be on Saturdays and Sundays with a minimum stay of one week. For shorter stays, during low season, please enquire at the Reception for special offers.

Any claims concerning the cleaning of the accomodations shall be notified to the Reception staff within one hour from the arrival at the Camping.

CANCELLATION PENALTIES

Guests who cancel their booking have the right to a refund for the deposit paid, detracted the sum of Euro 70,00 to cover reservation costs as penalty, as follows:

From 0 to 15 days before arrival: no refund.

From 16 to 29 days before arrival: 50% of the downpayment, with a minimum penalty of Euro 70,00.

More than 30 days before the date of arrival: 70% of the downpayment, with a minimum penalty of Euro 70,00. Cancellation penalty for bookable pitches: Euro 50,00.

Cancellation is valid only with a written notification via letter or email.

We recommend that you take out insurance with a company of your choice beforehand, in case you have to cancel your booking.